Collective domain invoicing

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The collective domain invoicing service is a part of the Webglobe <u>Reseller Program</u>. With it's activation, all domain services, i. e. registration, renewal, transfers will take place automatically immediately and will subsequently be invoiced retroactively at the beginning of the following month, **on 1 invoice**.

How to set up automatic domain renewal

For automatic domain renewal you the auto-invoicing must enabled in <u>Webglobe Admin</u> in the **Billing** \rightarrow **Service Overview** section

How to set the domain not to be renewed in the future

Turn off auto-invoicing in <u>Webglobe Admin</u>, under the customer account in the section **Billing** \rightarrow **Service Overview**. The auto-invoicing has to be turned off in advance, **min**. **30 days before domain expiration**, or before its automatic renewal for another period.

How to renew the domain manually

To be able to renew your domain manually at any time, turn off auto-invoicing in <u>Webglobe Admin</u>, in the **Billing** \rightarrow **Service Overview** section. The order will go through and we will invoice the service at the beginning of the following month.

Do not forget that when auto-invoicing is turned off, the **system will not renew the domain**, and if it is not renewed manually, then the domain will expire and you may loose it.

Will I receive any notification if I turn off auto-invoicing?

Yes, 60 days before the expiration, you will receive an alert via e-mail, informing you about the impending expiration date.